



# CMMI Institute

## Organization

Organization Name: SERVIFORM  
 Organizational Unit: Information Technology Department  
 Appraisal Sponsor Name: RAFAEL DELGADO PEÑA  
 Lead Appraiser Name: Jose Sancho Thomas  
 Partner Name: Process Quality Engineering S.L.

## Organizational Unit Description

Basic Units / Support SIOCA  
 Functions: Sevilla, Andalucía Spain  
Quality and Processes  
 Sevilla, Andalucía Spain  
EXAMINA  
 Sevilla, Andalucía Spain  
GENESIS  
 Sevilla, Andalucía Spain  
Corporate Training  
 Sevilla, Andalucía Spain  
[View Detail](#)

## Organizational Sample Size

% of people included: 45  
 % of projects/units included: 23  
 Org Scope Description: Current portfolio includes 3 Basic Units and 2 Support Functions that are selected for participation in this appraisal.

## Appraisal Description

Last Day of Appraisal Onsite: Apr 24, 2019  
 Appraisal Expiration Date: Apr 24, 2022  
 Appraisal Method Used: SCAMPI V1.3 A  
 Model Information: CMMI-DEV v1.3

## Sampling Summary

Sampling Factors: Location (Not Relevant: All projects have been developed in the same location, Sevilla.)  
Customer (Not Relevant: All projects used the same Quality System independently of the customer.)  
Size (Not Relevant: All projects used the same Quality System independently of the size.)  
Organizational Structure (Not Relevant: All projects used the same Quality System independently of the Organizational Structure.)  
Type of Work: Three types of project based on Life Cycle (V Development, Incremental Development and Maintenance).

Sampling Factor Values: V Development Projects (Type of Work):  
Incremental Development Projects (Type of Work):  
Maintenance Projects (Type of Work):

Subgroups:  
V Development: Development of custom web or desktop applications using a V development life-cycle  
 9 People, 2 Basic Units  
 - V Development Projects  
Incremental Development: Development of custom web or desktop applications using an incremental development life-cycle or agile methodology  
 12 People, 5 Basic Units  
 - Incremental Development Projects  
Maintenance: Maintenance of information systems, including support and development if needed  
 9 People, 6 Basic Units  
 - Maintenance Projects

Model Scope and Appraisal Ratings

CMMI-DEV v1.3

Level 2	Level 3	Level 4	Level 5
Satisfied REQM	Satisfied RD	Out of Scope OPP	Out of Scope OPM
Satisfied PP	Satisfied TS	Out of Scope QPM	Out of Scope CAR
Satisfied PMC	Satisfied PI		
Not Applicable SAM	Satisfied VER		
Satisfied MA	Satisfied VAL		
Satisfied PPQA	Satisfied OPF		
Satisfied CM	Satisfied OPD		
	Satisfied OT		
	Satisfied IPM		
	Satisfied RSKM		
	Satisfied DAR		

Maturity Level:

Maturity Level 3