

Building trust together.

Certificate

AENOR has issued an IQNET recognized certificate that the organization:

SERVINFORM, S.A.

A) AV. DE LOS PREMIOS NOBEL, 37. 28850 - TORREJÓN DE ARDOZ (MADRID) D) PI LEGUIZAMON, CL GORBEIA, 1. 48450 - ETXEBARRI (BIZKAIA / VIZCAYA)

SEE ADDRESSES SPECIFIED IN ANNEX

has implemented and maintains a/an Quality Management System

for the following scope: SPECIFIED IN ANNEX TO THE CERTIFICATE

which fulfils the requirements of the following standard

ISO 9001:2015

First issued on: 1999-08-01 Last issued: 2023-01-30 Validity date: 2024-12-30

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number: ES-0683/1999

Alex Stoichitoiu President of IQNET

Rafael GARCÍA MEIRO CEO



This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany EAGLE Certification Group USA FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia ICS Bosnia and Herzegovina Inspecta Sertifiointi Oy Finland INTECO Costa Rica IRAM Argentina JQA Japan KFQ Korea LSQA Uruguay MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland NYCE-SIGE México PCBC Poland Quality Austria Austria SII Israel SIQ Slovenia SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TSE Türkiye YUQS Serbia

* The list of IQNET Members is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com



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Annex to IQNET Certificate Number

ES-0683/1999

SERVINFORM, S.A.

AV. DE LOS PREMIOS NOBEL, 37. 28850 - TORREJÓN DE ARDOZ (MADRID)

List of additional locations:

SERVINFORM, S.A.

E) EDIFICIO NOVOSUR, AV DE LOS ROSALES 42. 28021 - MADRID

C) PASSEIG DE LA ZONA FRANCA 191. 08038 - BARCELONA

PROMOTION DIGITAL TALK, S.L.U. B) AV DE LOS PREMIOS NOBEL 37. 28850 - MADRID

SVF FINANCE, S.L.U. C) AV DE LOS PREMIOS NOBEL 37. 28850 - MADRID F) EDIFICIO JULIÁN CAMARILLO 16. 28037 - MADRID

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President of IQNET

Rafael GARCÍA MEIRO CEO



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Annex to IQNET Certificate Number ES-0683/1999

SERVINFORM, S.A.

Activities within the scope of IQNet Certificate SERVINFORM, S.A. Number ES-0683/1999 include the following:

A. Notifications, advertising, direct marketing and billing services. Dispatch/delivery door-todoor all forms of distribution. Services: fixed and variable printing, customizations, data recording and information processing. Binding, packing, enveloping and covering: brochures and any type of document and/or object. Mobile message sending. Electronic and on- line billing. Data entry and support systems for the client's business through Backoffice. Customer care through Call center. Telephone sales services. Customer Service through Social Networks.

B. Pre-printing, fixed and variable printing, customizations, binding, packaging, bagging and shrink wrapping of books and any type of document and/or object. Dispatch/delivery doorto-door all forms of distribution. Production of cases, folding containers, catalogs and displays in cardboard and micro channel with offset printing.

C. Data entry and support systems for the client's business through Backoffice. Customer care through Call center. Telephone sales services.

D. Notifications, publicity, direct marketing and billing services. Dispatch/delivery door-todoor all forms of distribution. Services: pre-printing, fixed and variable printing, customizations data recording and information processing. Packing,

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Alex Stoichitoiu President of IQNET

AENOR

Rafael GARCIA MEIRO CEO

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Austria SII Israel 3



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enveloping and covering: books, magazines, brochures and any type of document and/or object. Mobile message sending. Electronic and on- line billing.

E. Capture and data processing, document scanning, indexing and documents management. Outsourcing services: Administrative documents management.

F. Capture and data processing. Outsourcing services: Administrative documents management

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Alex Stoichitoiu

President of IQNET

Rafael GARCIA MEIRO

CEO



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Original Electronic Certificate