



Building
trust
together.

Certificate

AENOR has issued an IQNET recognized certificate that the organization:

SERVIFORM, S.A.
(PLANTA SEVILLA)

PI PISA, CL MANUFACTURA N° 1, 5, 7, 9 Y 11.
41927 - MAIRENA DEL ALJARAFE
(SEVILLA)

has implemented and maintains a/an
Information Technology Service Management System

for the following scope:

The provision of user's attention, request and inquiry management, and technical support, according to the current services catalog.

which fulfils the requirements of the following standard

ISO/IEC 20000-1:2018

First issued on: 2017-10-09 Last issued: 2023-10-09 Validity date: 2026-10-09

Registration Number: ES-STI-0013/2017

Alex Stoichitoiu
President of IQNET

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CEO

AENOR
Confía

This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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